

# PreMEMBER AND MEMBER POLICIES

## Terminology

PreMember – A team that has not yet achieved member status.

Member – A team that has achieved member status.

## Enrolment information

Please ensure you have read all of the enrolment information documents.

Please ensure you complete the enrolment information promptly upon enrolment. This must be kept up to date.

## PAWtected gear

The PAWtected member uniform is available to hire directly from us. Please see the gear hire form for more information. This gear remains the property of PAWtected and must be returned upon graduation, retirement or membership termination.

## Equipment

Any equipment used in conjunction with the PAWtected gear must be safe, well fitted and fit for purpose. Please ensure all gear is clean, smart and presentable.

## Identification

PAWtected reserves the right to change these policies. Notification of change will be made on our Moodle platform, website and social media platforms.

Please contact [enquiries@pawtected.co.uk](mailto:enquiries@pawtected.co.uk) for full copies of any of our policies/procedures.

Member dogs must be appropriately identified when doing public access. This may be through a PAWtected bandanna, vest and/or cape. The use of Assistance Dog terminology on none PAWtected gear must be approved prior to use.

## Inactivity

You are responsible for remaining active and keeping your journal up to date.

Journal entries are due by 8pm every Monday. If you are unable to upload your log for any reason (e.g. illness or holiday), please let us know in your journal, by message or by email with as much notice as possible. Hours from late submissions do not count towards the running total.

PAWtected reserves the right to terminate the membership where logs are repeatedly late (without informing us prior) or missing.

## Vet reports

You must provide us with a vet report within 14 days of the dog seeing the vet. A report must be submitted within the first 6 months of enrolment and at minimum annually. Vaccination cards must also be updated as they are received.